# Appendix B – Details of consultation carried out - internal and external

Bristol City Council Client Functions – Commentary on Business Plans

### Julian Higson, Director, Housing and Landlord Services

#### **Goram Homes client function**

Goram Homes business plan offers a concise and accurate summary of their current and future position. The City Council as client has had the opportunity to review the plan, its assumptions, and financial projections. I am satisfied that the plan's main objectives and targets are achievable and that appropriate risk and sensitivity analyses are included to mitigate foreseeable issues. BCC will continue to work with Goram Homes to agree a suitable pipeline of potential development schemes.

## Ken Lawson, Waste Strategic Client Manager

#### **Bristol Waste client function**

Overall, from the perspective of the Waste Client function this is a good business plan which is aligned with BCC's strategic ambitions around Waste.

The Waste Client is supportive, and is working closely with the company to progress a number of the proposals set out in the business plan including: further investment in the cities Household Waste Recycling Centres; improving the customer experience and implementing clearer policies around domestic collections; improving efficiency in the delivery of services more generally and the trialling of innovative solutions for sorting, disposing and treating waste.

It is important that BCC and BWC continue work together to further develop their shared plans for how we support Bristol to meet the key objective of reducing, and minimising waste. It is key to reducing costs, increasing recycling and reducing carbon.

BCC is now starting the process of developing a refreshed Waste strategy in consultation with key council and city stakeholders and BWC. We expect this will result in a metric around waste reduction being confirmed, and requested from BWC as part of future contractual arrangements.